Transporting dangerous goods with Eurotunnel Le Shuttle Freight

Guide to hauliers
Step 1  Checking whether your goods comply with our Policy

Did you know that you can transport dangerous goods with Eurotunnel Freight?

- Please be aware that dangerous goods in Limited Quantities* do not need to be pre-declared or declared upon arrival.

- Even if your vehicle does not need to display orange plates to travel on the road, if you have dangerous goods paperwork you must make a declaration.

- You can check your dangerous goods by contacting the Freight Commercial Department.

- Additionally if you are a Eurotunnel account holder you can log on to your account via www.eurotunnelfreight.com which will enable you to:
  - Search on a UN number
  - Download our ADR guide.
  - Declare your dangerous goods.
Prior to your vehicle’s arrival it is your responsibility to ensure that the Driver has a full ADR declaration which includes the following information:

- UN number
- Current ADR references (Class, Packing Group & Classification Code, if required)
- Proper Shipping Name of goods carried (including their volume or weight)
- Details of packaging (number and description)
- Quantity (net / gross mass as appropriate)

Please ensure that the Driver is aware that he needs to make a dangerous goods declaration upon arrival at Check-in.

Non declaration or incorrect paperwork can cause delays or rejection from our Terminals.
Step 3

Checking whether your goods comply with our Policy

- If you make an online booking, you can declare that the vehicle is transporting dangerous goods.

  Account holders

  Is your vehicle transporting dangerous goods?  
  Please select  
  No  
  Yes, Calais-Folkestone  
  Yes, Folkestone-Calais  
  Yes, Both direction

  Non-account holders

  Are you carrying any Dangerous goods?  
  Yes  
  No *

- If you use Rapid Service Passes, vehicle list or are paying for your crossing upon arrival, it is your Driver’s responsibility to declare the transport of dangerous goods at Check-in.
Step 4  Checking whether your goods comply with our Policy

- Upon arrival your Driver will see this screen:

  ![Screen with options: YES, NO]

- Your Driver will need to select “YES” to declare that they are transporting dangerous goods.

- They will then be re-directed to the Freight Driver Information Centre.

- The Driver must report to the Customer Service Agent inside the building, who will then check the paperwork against Eurotunnel’s dangerous goods policy. An external check of the vehicle will be carried out and a copy of the dangerous goods paperwork will be taken.
Step 4
Checking whether your goods comply with our Policy

- Once authorised, the driver will be issued with a sticker showing a Eurotunnel reference which must be visible on the windscreen.

- We remind you that your driver must declare dangerous goods accompanied with paperwork, unless transporting in Limited Quantities*

- Please ensure that your Driver is aware of the following guide here.