



# Truck Park

Welcome!



Enjoy your stay and take advantage of the highest level of security that Eurotunnel provides for its customers and their vehicles.

Conveniently located within our Coquelles terminal, you can also easily join our Freight Check-in without having to hit the road again.



## Rates (incl. VAT)

0 — 1 hr	<b>FREE</b>
2 hr	€ 2.90
3 hr	€ 5.80
4 hr	€ 8.70
5 hr	€ 11.60
6 hr	€ 14.50
7 hr	€ 17.40
8 hr	€ 20.30
9 hr	€ 23.20
10 hr	€ 26.10
10 hr — 24 hr	€ 29

Over 24hr: same rates apply per hour or part hour will be charged at the full hourly rate in addition to charges incurred in the preceding 24hr period.

Payment methods accepted



# FREQUENTLY ASKED QUESTIONS



## **How long can I stay in the Truck Park?**

You can park for the duration of your choice. The FIRST HOUR is FREE, so you can easily grab a snack or refuel from the service station. If you park over one hour, the rates mentioned overleaf will apply accordingly.

## **How can I pay my parking?**

If you have a Toll Tag (TIS-PL), your account will be debited automatically. You can also pay by debit or credit card (directly at the exit gate or at the Driver Information Centre (Bureau Information Fret) where you can also pay by cash should you have no Toll-Tag (TIS-PL) or debit/credit card.

## **My Toll Tag (TIS-PL) is not working, what shall I do?**

Don't worry, you can also pay with a debit/credit card. To do so, simply insert your ticket when exiting the Truck Park and pay for your duration at one of the tills located in the Truck Park (the Driver Lounge and at the exit gate) or directly at the Freight Driver Centre.

## **I've lost my ticket, how can I exit the Truck Park?**

Please go to the Driver Information Centre from where your time of entry may be retrieved. At the exit gate, you can also press Help for assistance where a hotline multilingual team will inform you how to proceed.

## **How can I access the Total service station ?**

Simply enter the Truck Park from the main entrance gate and park. The first hour is FREE.

## **Do you offer drop trailer facilities?**

No, unaccompanied trailers are not permitted in this Truck Park.

## **I followed by mistake the route to the Security Controls/Check-in. How do I get to the Truck park?**

You will need to continue your journey through to Check-in where an agent will be able to exit your vehicle and direct you back to the main entrance of the Truck Park.

## **I am carrying dangerous goods, so can I stay on this Truck Park?**

YES. There is no restriction with dangerous goods in the Eurotunnel Truck Park.

## **Where can I find your Terms and Conditions?**

Eurotunnel Truck Park's terms and Conditions are displayed at the entrance of the Truck Park. You can also request a copy from the Driver Information Centre or find them online at [www.eurotunnelfreight.com/truckpark](http://www.eurotunnelfreight.com/truckpark).