

The vital trading link



le shuttle
freight



Our advantages...

Unbeatable value for crossing the Channel!

As the market leader and preferred partner across the Channel, we offer the most convenient way to transport freight between the UK and continental Europe.

Speed: Cross the Channel in only 35 minutes!

Eurotunnel Le Shuttle Freight provides the quickest way to cross the Channel with a truck. Each step of the journey is designed to maximise the utilisation of your vehicles with minimum stoppage time. No need to book a specific departure time. Simply turn up and board!

Ease: Manage your fleet conveniently!

Our dedicated Freight terminals are easily accessible and located directly on the main routes between London and the continent, the M20 at Folkestone and the A16 and A26 motorways at Calais.

Our automatic check-in screens are available in 10 languages to enable a fast and smooth transaction.

Reliability: Make your delivery commitments with confidence!

Our hourly capacity and unrivalled frequency ensure traffic fluidity and the fastest possible transit time for your freight movements. Our service is available 24/7 and 365 days a year.

A vital link at the heart of the European Transport network

Our customers benefit from a dedicated access to our Freight terminals which is entirely separate from the passenger flow and therefore avoid peak times of our passenger traffic.

We provide cost-effective, reliable and sustainable solutions for international hauliers.

...Your benefits

Increase your productivity

By choosing the fastest way to cross the Channel with your truck, you optimise the turnaround time of your fleet and meet your customers' delivery times.

Optimise your profitability

By providing a direct link between the A16 in Calais to the M20 in Folkestone, we offer a significant saving in driving time and fuel costs to/from London compared to using Dover. Save 25km in distance, driver hours and fuel for every journey!

With Eurotunnel you choose...

Efficiency

Eurotunnel Freight operates 24 hours a day, 365 days a year, allowing you to provide the most efficient service for your customers. As a regular customer, our capacity protection measures ensure that you are able to cross the Channel at all times.

Flexibility

We offer the best frequency of departure across the Channel and tailor our capacity to meet customer demand.

You simply cross on the next available shuttle without reserving a space, and monitor the movement of your vehicles through every stage of our operations online.

Safety and Security

Eurotunnel ensures a high level of security for your drivers, your vehicles, and your loads.

Fast and thorough controls take place at the departure terminal so that your vehicles can continue their journey straight onto the motorway on the other side of the Channel.

Predictable pricing

No BAF! We are not affected by fluctuations in oil prices as our shuttles run on electricity. Therefore, unpredictable fuel surcharges are not passed on to our customers who can be assured of transparent and stable pricing.

A major operator in cross-Channel Freight transport

As the Leader on the Short Straits, Eurotunnel Le Shuttle Freight provides a fast, frequent, easy and reliable service.

Our fleet will soon consist of **18 Truck Shuttles, 745 metre long**, each shuttle capable of carrying up to **32 trucks** and travelling at a speed of **140km/h**.

A complete Truck Shuttle comprises of **two locomotives**, a Club Car for the truck drivers, **3 loading/unloading wagons** and **32 carrier wagons**.

Drivers travel comfortably on board an air-conditioned Club Car where hot and cold drinks are available.

From 2017

Up to **8 departures per hour**
at peak times in
each direction

1 Truck Shuttle
departure every
8 minutes

Environmentally friendly:
Make your cross-channel
business greener

In today's climate, environmental considerations play an important part in businesses decisions when bidding for tenders. As a transport company, your customers' aim will be to choose their transport partners in line with their green policy and to be assured of an unbeatable environmental performance!

16 wagons

16 wagons



Safety and Security, our priority

Our detection methods provide the highest level of protection for our customers.

On our French terminal, in addition to security personnel and the presence of both French and British authorities, our own security measures are regularly adapted to keep our site secure:

- A 40km perimeter high security fence encircles the entire 650 hectare French terminal.
- Further high security fencing around the platforms, infra-red detectors, hundreds of CCTV cameras and thermal image sensors ensure the security of our terminal.
- A dedicated, state of the art Security Control Centre enables the entire terminal to be under permanent surveillance by the authorities via static and mobile cameras equipped with both day and night vision.
- Our buffer zone and Eurotunnel Truck Park also offer secure areas for your drivers off the motorway.

Passive Millimetric Medium Wave scanners:

100% of trucks are scanned using PMMW, which uses passive medium wave to detect any potential human presence inside the truck.

Security controls:

With the driver's permission or in case of suspicion of intrusion, sniffer patrols inspect trucks in a dedicated covered area.

Euroscan X ray controls are located on each terminal and allow the detection of arms and explosives that may be present on the truck.

Border controls:

French customs carry out visual controls to search for drugs or illicit materials in addition to further specialised controls (X-rays or Ion scans).

UK Border Force:

Their mission is to control passports and prevent illegal entry to the UK. A heartbeat detector may be used to identify any human presence on board trucks. They also search for cigarettes, alcohol, drugs and any other illicit substances.

The authorities also have the ability to unload trucks if necessary.

UKBF operate an **Accreditation Scheme** to help hauliers in avoiding financial penalties.

For further information please visit

www.gov.uk/secure-your-vehicle-to-help-stop-illegal-immigration.



Our customers, our valued partners

Opening an account is easy! Enjoy the benefits of our exclusive and personalised services.

As a customer, you will also:

- Benefit from customised rates
- Access our personalised Freight online services to track your vehicles on our terminals
- Check the status of our service in real time and efficiently manage all your freight movements
- Reduce your management costs with our flexible check-in methods that are tailored to the needs of your business

How do I open an account?

Simply contact our Freight Commercial team and send us the following information:

- Your estimated annual volume of crossings
- The length of vehicles in your fleet
- The types of goods carried

We will send you a quotation and an account request form to be completed and returned as soon as possible.

For any further enquiry about our service, please contact our commercial teams:

France, Benelux, Spain, Portugal, Luxembourg

freight@eurotunnel.com
Tel.: +33 (0)3 21 00 64 65
Fax: +33 (0)3 21 00 62 32

United Kingdom, Ireland

freight@eurotunnel.com
Tel.: +44 (0)1303 282 244
Fax: +44 (0)1303 283 500

Germany, Eastern Europe, Scandinavia

info.de@eurotunnel.com
Tel.: +49 (221) 534 106.0
Fax: +49 (221) 534 106.16

Italy, The Balkans

info.de@eurotunnel.com
Tel.: +49 (221) 534 106.0
Fax: +49 (221) 534 106.16

For our latest service information, visit
www.eurotunnelfreight.com/latest

or

Follow us @TruckShuttle



April 2017
GEDESS 1071610 V2



www.eurotunnelfreight.com

